

## Iga City Emergency and Health Consultation Dial 24

### Usage Guide

The "Telephone Consultation Service" is available for consultation when you are injured or feel unwell.

Starting April 1, 2024, consultations will be available in English, Portuguese, and Vietnamese.

### Phone number

# 0120-4199-22

Telephone calls are free. Money is not necessary.

### What you can do to consult with us

- Minor injury (that does not require immediate medical)
- Common cold (poor physical health)
- Worries about raising children
- Nursing care (taking care of sick or elderly people)
- Mental anxieties and worries

### Time for consultation

- Japanese ..... You can call anytime (24 hours a day, 365 days a year)
- English ..... You can call anytime (24 hours a day, 365 days a year)
- Portuguese .... You can call anytime (24 hours a day, 365 days a year)
- Vietnamese ..... You can call from 8:30 a.m. to 8:00 p.m. every day.



Simple treatment for sudden injuries



Your child became sick at night.



Thinking about illness keeps you up at night.